



Monitoring the Health of Transplanted Organs



## SPECIMEN REQUIREMENTS AND TURNAROUND TIME

myTAI<sub>HEART</sub><sup>™</sup>

**Product Code:** HRT1000

**Specimen: Plasma**

Plasma must be isolated from whole blood within 2 hours of collection according to the instructions provided by TAI Diagnostics. Contact customer support for detailed information.

**Turnaround Time:** myTAI<sub>HEART</sub> test results are reported to the ordering physician on the next business day (after receipt, and when initial genotyping analysis has been performed on recipient samples prior to ordering myTAI<sub>HEART</sub>).

## RECIPIENT GENOTYPING

**Product Code:** HRT1100

**Specimen: Whole Blood**

Refer to myTAI<sub>HEART</sub> test instructions for the volume of blood to collect. Package and ship the specimen according to your laboratory procedure for shipping whole blood.

**Turnaround Time:** A report is not issued until myTAI<sub>HEART</sub> donor fraction analysis is completed by TAI Diagnostics.

**NOTE: If donor is closely related to heart transplant recipient, please contact TAI Diagnostics to discuss eligibility for myTAI<sub>HEART</sub> testing.**

## SHIPPING AND HANDLING INSTRUCTIONS

Each specimen must be labeled with a minimum of the patient's full name, date of birth, and specimen collection date. The completed test requisition form must be sent with the specimen to TAI Diagnostics. It is highly recommended that a copy of the requisition also be faxed immediately upon completion to TAI Diagnostics (1-888-300-9674) so that the receiving laboratory can begin preparations for receipt of the specimen. Additional test requisition forms are available on our website or by contacting our Customer Support Department. TAI Diagnostics accepts specimens Monday - Friday. Contact TAI Diagnostics if shipping samples outside of our normal business hours. The laboratory is closed on all major holidays.

myTAI<sub>HEART</sub> testing kits with prepaid shipping are available for customers located in the U.S. Kit orders can be requested via our website or by contacting our Customer Support Department.

**SHIPPING ADDRESS:**

TAI Diagnostics Laboratory  
10101 Innovation Dr. Suite 600  
Wauwatosa, WI 53226

**CONTACT US:**

[www.taidiagnostics.com](http://www.taidiagnostics.com)  
[customersupport@taidiagnostics.com](mailto:customersupport@taidiagnostics.com)  
PHONE: 1-888-214-3151 • FAX: 1-888-300-9674

## NOTICE OF SPECIMEN REJECTION

TAI Diagnostics will contact the requesting provider regarding unacceptable specimens and will discuss the options for proceeding at that time. It is important to note that specimens will be subject to rejection for the following reasons:

- Incomplete and unsigned test requisition
- Samples missing appropriate identifiers and labels
- Improper shipment of specimens
- Inadequate quality or quantity of specimen



10101 Innovation Dr. Suite 600. Wauwatosa, WI 53226 • Phone: 1-888-214-3151 • Fax: 1-888-300-9674  
Email: [customersupport@taidiagnostics.com](mailto:customersupport@taidiagnostics.com) • [www.taidiagnostics.com](http://www.taidiagnostics.com)  
Medical Director: Paula E. North, MD, PhD • CLIA# 52D2106858 • CAP# 9515330